On or after May 7th – Initial Login

First Time Login:
To access your accounts on our new Online Banking service on or after May 7th, you will follow this initial login process:

- Go to www.TrinityBk.com
- On the top right side of our homepage, you will see the Online Banking button.
- This link will take you to the Login page.
- Username – Type in your current username (this did not change).
- Password – Type in your current password.
- The next screen will say "Trinity Bank requires you to create a new password before you log in.
- Select "Create a new Password". Popup explains the new password requirements. Select "Agree" and "Continue"
- What is the User trying to do? – Is the user resetting their Individual password or the password for a Business Master User **OR** Is the user resetting their password as a Business Sub-user. Select your choice. If you have both Personal and Business accounts, select "Resetting Individual Password".
- The system will ask you several authentication questions. The answers must match what we currently show in the system for your Username. Continue
- The system will ask you how you want to receive a verification code. Select your method.
- Type in the code you receive.
- After you have been verified, you will be asked to set your new password.

Changing your password:
- Once you have received and entered the code you will be prompted to set your password.
- Type in your password that must be at least **12** characters in length. It must contain:
    - At least one lower case letter,
    - At least one upper case letter,
    - At least one number,
    - At least one special character.
- Retype your password. Continue
- Read and accept the Online Banking User Agreement. Continue
- Enter your email address, cell phone number, and time zone. Continue
- Read and accept the Terms and Conditions Agreement. Continue
- Once completed, you will have access to our enhanced online banking system.