

Health and Safety at Trinity Bank

Concern for the safety and health of our customers and employees is always our top priority. During this time, as we all deal with COVID-19 (coronavirus), we want to reassure you that Trinity Bank has taken and will continue to take additional measures to protect you and our employees. We remain committed to providing you the same level of service you have come to enjoy and rely on as this situation continues to evolve.

To help prevent the spread of viruses, we have encouraged employees to wash their hands often, utilize hand sanitizer, and wipe down and disinfect workstations and the lobby area multiple times per day.

We have contingency plans in place that will ensure operations continue functioning as normal. As another precaution, we have cancelled all employee travel for business purposes. As always, any employees who are feeling ill are encouraged to remain at home.

We certainly understand if you prefer to handle your banking needs remotely during this time. Remember, there are lots of other ways you can bank with us. You can always deposit checks and transfer funds on our **mobile app** or online at www.trinitybk.com. You can also call or email your banker if you prefer to handle your transaction on a more personal level, (817) 569-7272 or customerservice@trinitybk.com. Also, our drive-thru makes for a great alternative to assist you with your banking needs. Whatever you choose, we will be here to serve you!

If you do choose to visit the bank, you may see some things that look a little different. For instance, you may see some bankers wearing gloves when handling cash. You may also see our bankers opt for an elbow bump or a friendly nod instead of a handshake.

As we need to communicate with you, we will reach you through our website, over social media (Facebook), by email, or phone.

As this situation continues to evolve, Trinity Bank is committed to providing you with the same exceptional customer experiences you have come to expect. Remaining in touch with you, our customer, is a big part of that experience so please feel free to call us if you have a need, question or just want to hear a friendly voice (817) 569-7272.

Sincerely,

Jefffey M. Harp

Parney C Wiley

Richard A Burt

Matt P Onits