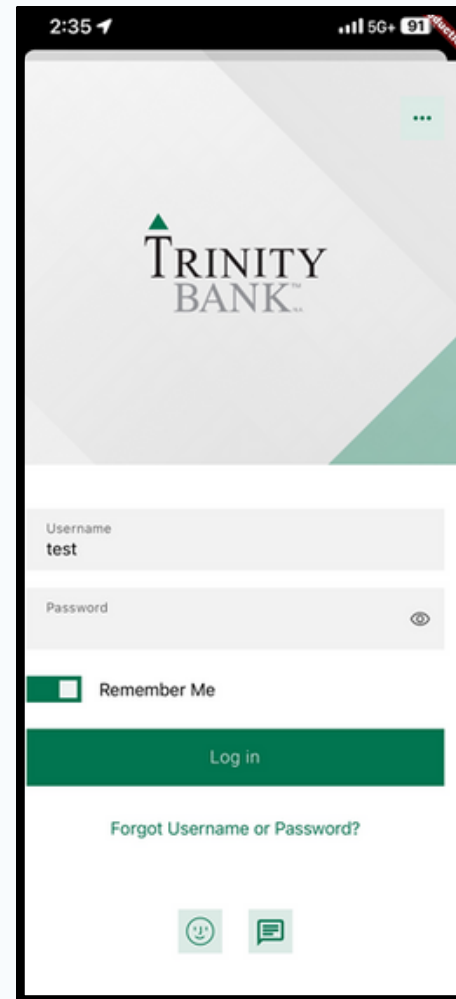


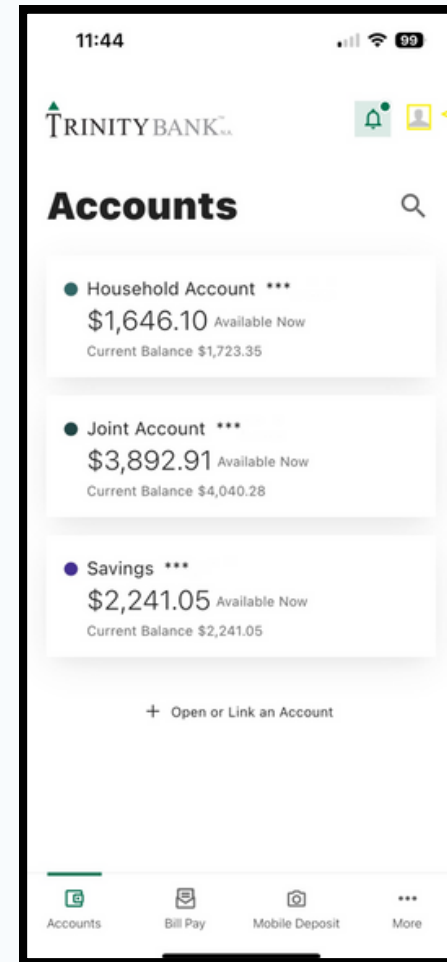
MOBILE BANKING

Instructions for Accessing
Multiple Companies

1. Login Screen

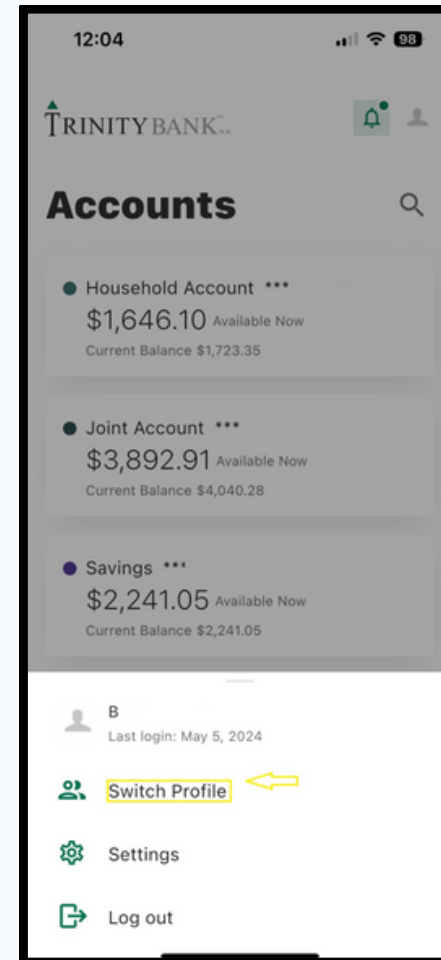
On Mobile, Click on Trinity App and enter your current login information.





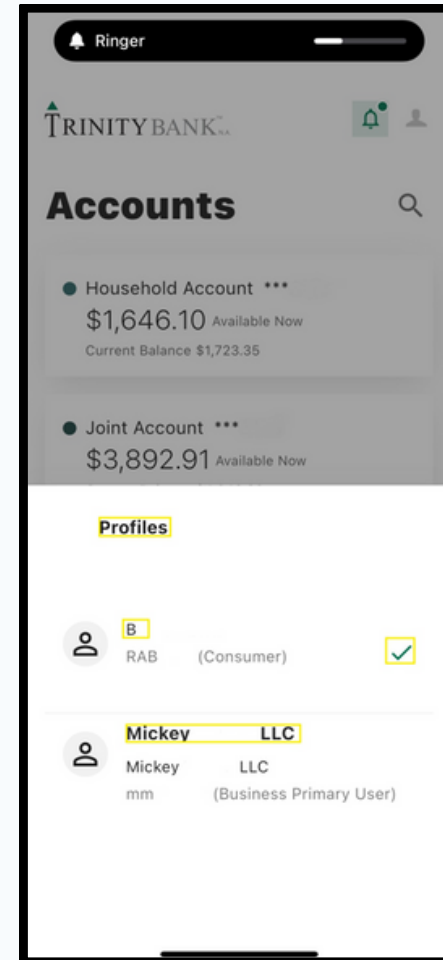
2. Dashboard

Click your profile image on the top right corner.



3.Switch Profile tab

You will see an option to Switch Profile.
Click on it.

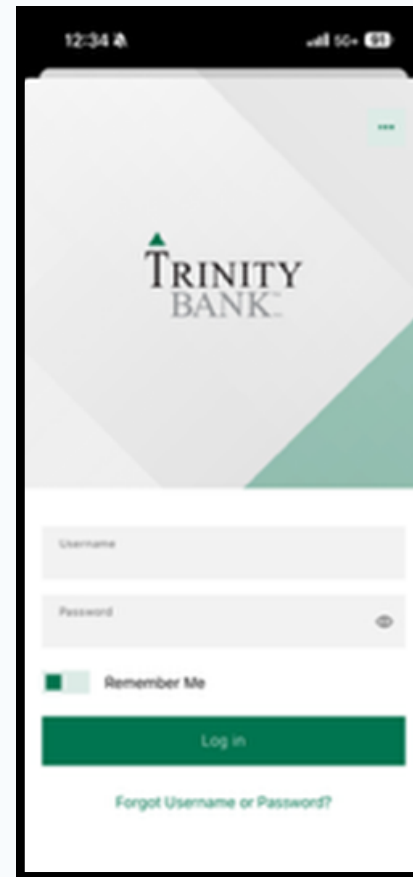


4. List of all Profiles

- All companies are listed allowing you to make your selection.
- There is a check mark next to the profile that you are currently on.

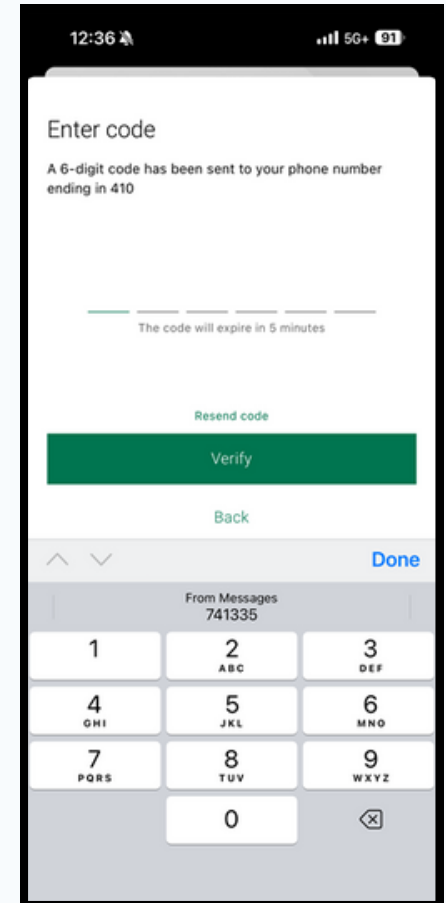
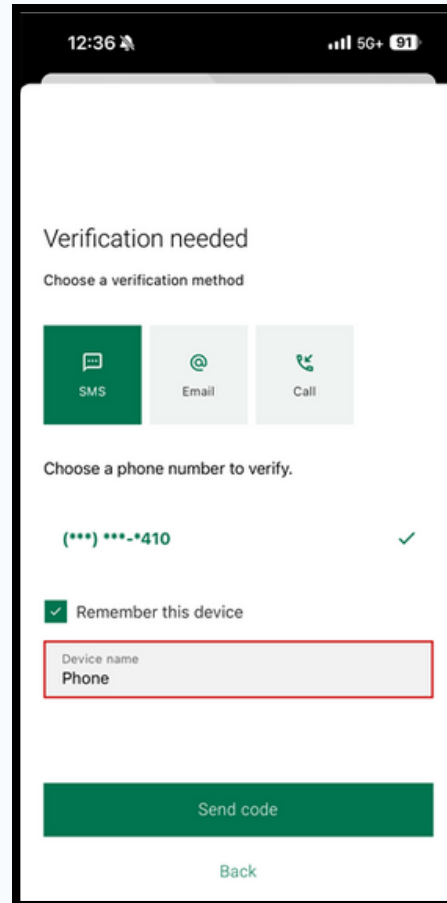
5. Login Screen

- Clicking on the desired profile will take you to the login screen of that company.
- For ease of use, the same Password can be utilized across all profiles.



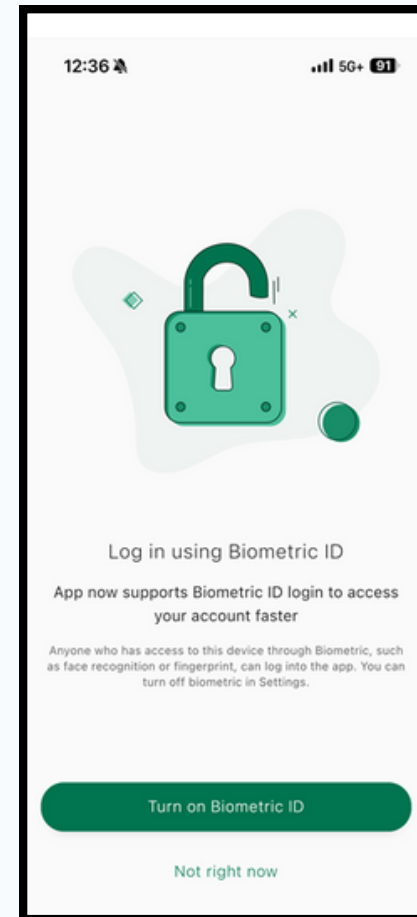
6. Verification

- The verification can be completed via an SMS or call to the phone number on file or via an email.
- You can also opt-in to “Remember this device” and registering its name, for future logins.



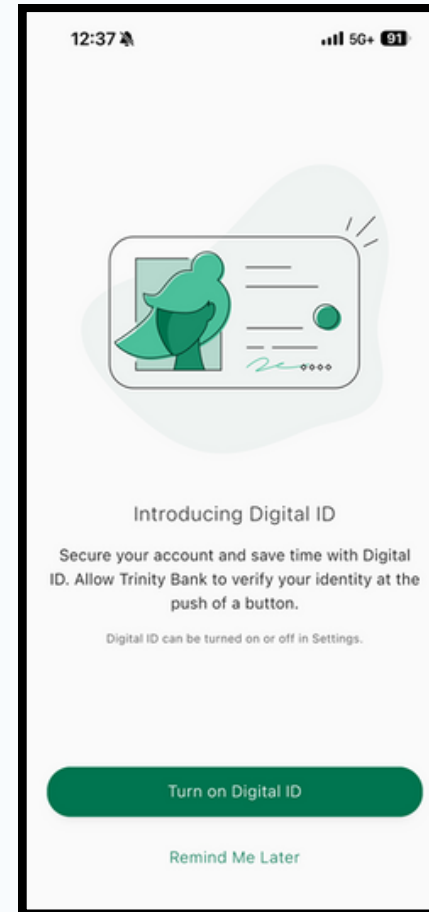
Biometric ID

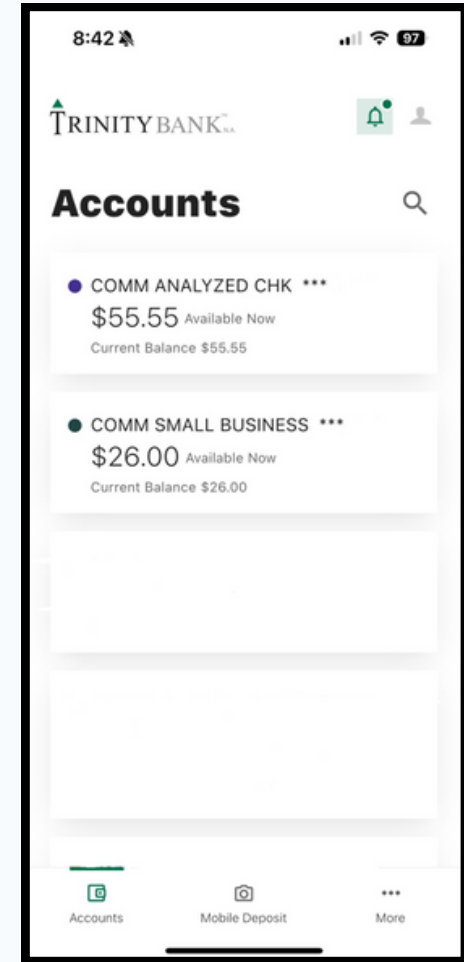
Customers are encouraged to turn on the Biometric ID to enable seamless switching between different profiles.



Digital ID

Turning on Digital ID will make it quick and easy for the bank to verify your identity when you need assistance.





8.Switched Profile Dashboard

You have landed on the dashboard for the selected profile.

Thank you!

CustomerService@TrinityBk.com

817-569-7272